ForeScout Technologies continually works to improve the accessibility of our products and services for all users, including people with disabilities. Please see the following for more detail.

Technical Support

Audio – A Telecommunications Relay Service (TRS) is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. ForeScout Technologies leverages the TRS system in order to support our customers. TRS is available in all 50 states, the District of Columbia, Puerto Rico and the U.S. territories for local and/or long distance calls. To initiate such a call from within one of the above locations, dial 711.

Once one of the relay service's communications assistants (CAs) answers the call, please provide them our phone number. Toll-free within the U.S.A. +1.866.377.8773 or +1.708.237.6591 International. The CA then serves as a link for the call, relaying the text of the calling party in voice to the called party, and converting to text what the called party voices back to the calling party. We are also able to return calls using this method.

Please see the following Web site for more information on TRS.
http://www.fcc.gov/guides/telecommunications-relay-service-trs

Visual – Oracle provides our Knowledge Base, Community Forums and on-line case tracking system. Our case tracking system (Oracle's RightNow CX) has "been designed to be accessible for blind and low-vision customers. The design changes to the widgets have been made to meet the technical requirements of section 508 of the Disabilities Act (1999) and the AA tier requirements for the Web Content Accessibility Guidelines (WCAG) version 2.0."

For additional information, please see Oracle's accessibility statement at the following URL.
http://www.oracle.com/us/corporate/accessibility/index.html