



End-of-Sale Announcement

Forescout CTR/A and 5110 Appliances

October 15, 2020

Forescout is announcing the End-of-Sale (EOS) of Forescout CTR/A and 5110 appliances.

Forescout will honor valid orders for the aforementioned appliances until December 31, 2020. Orders for the discontinued appliances submitted to Forescout on or after January 1, 2021 will not be honored.

Key dates related to this End-of-Sale announcement are:

| | |
|--------------------------------|--|
| End-of-Sale announcement | October 15, 2020 |
| End-of-Sale | December 31, 2020 |
| End-of-Maintenance and Support | In accordance with the Forescout ActiveCare Maintenance and Support Policy |

Forescout will continue to support existing customers who purchased Forescout CTR/A and 5110 in accordance with the [Forescout ActiveCare Maintenance and Support Policy](#) until the appliances reach their end of warranty and support. Current customers seeking to renew their ActiveCare support contract may do so in accordance with our end of support policy.

If you have any questions about this announcement, please contact your Forescout Sales Representative.

The following SKUs are part of this EOS announcement.

Forescout CTR/A appliance

| SKU Name | Description |
|------------------|---|
| CTR/A | CounterACT - 4 Copper Ports, 100 Devices |
| CTR/A-CS | Cold Standby unit - CTR/A |
| CTR/A-HW | CounterACT - 4 Copper Ports - 100 Devices - HARDWARE ONLY |
| CTR/A-SPR: SPARE | CTR Copper Series 100 endpoints NOT FOR RESALE |
| FS-HW-CTR | ForeScout CTR HW appliance |

Forescout 5110 appliance

| SKU Name | Description |
|------------|-----------------------------|
| FS-HW-5110 | Forescout 5110 HW appliance |

Frequently Asked Questions

Q. Why did Forescout decide to stop selling the CTR/A and 5110 appliances?

As Forescout's software became more feature rich with new and expanded use cases, the hardware resource requirements have expanded beyond the capacity of these small form factor appliances.

Q. What software options do we have for existing and new CTR/A and 5110 customers?

CTR/A and 5110 appliances can run Forescout 8.1.4 and earlier versions of the software.

Q. What alternative options are there for customers wanting to use Forescout 8.2?

Customers wishing to upgrade to Forescout software version 8.2 to take advantage of several new capabilities to secure their Enterprise of Things (EoT) should consider the following alternative appliance options:

- For PALM customers:
 - Purchase CT-100 (or larger) appliances for full platform support
 - Purchase Forescout software, VCTR/A license for virtual appliances and deploy on VMware, Hyper-V or KVM environments
 - Migrate to Flexx and purchase a 51xx model
- For Flexx customers:
 - Purchase 5120, 5140, or 5160 depending on your sizing requirements
 - Deploy virtual appliances on VMware, Hyper-V or KVM environment

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